

PROPERTY RULES: Trevase Granary

(Version 1, April 2025)

1. **Noise restrictions.** We respectfully request that due consideration is shown to the inhabitants of neighbouring properties at all times. Music, or other noise likely to disturb the neighbours is not permitted outside the property after 10.00pm.

2. **Safety.** Candles, indoor smoking and similar fire hazards are not allowed. You must take time to familiarise yourself with the fire safety emergency plan located on the notice board within the Property.

The property has a fire alarm system and carbon monoxide alarm (where applicable). Low level emergency lighting is provided on the stairwells and passages (where applicable) and will stay on in the case of a mains power failure. A fire blanket is available in the kitchen (where applicable). At Trevase Granary, Penblaith Barn and Old Barn House a fire extinguisher is situated on every floor. We have a policy of inspecting all electrical appliances on a regular basis and replacing defective items, plugs, leads etc.

Non-slip mats are provided in all the bathrooms.

3. **Smoking and vaping.** For the comfort of all of our guests, smoking and vaping is not permitted anywhere in the property. Please use the smoking bins / ash trays provided outside the property.

4. **Chinese Lanterns, Firepits, Portable BBQs, Drones and Fireworks.** Chinese lanterns, firepits and portable BBQs are strictly forbidden due to the fire hazard. Drones and fireworks are also prohibited due to the surrounding farm animals and neighbours.

5. **Electrical appliances.** With the exception of mobile telephones and laptops, guests own appliances are not permitted to be charged or used at the properties. This includes, but is not limited to, e-bikes, portable AC units and kitchen appliances. Guest appliances have not been PAT tested and could invalidate our insurance.

6. **Dyes, felt pens and wax crayons** are not allowed in case of damage to the property or furnishing. Any damage caused by any of these items will be charged to the guest.

7. **Decorations.** You are welcome to put up decorations; however this must be done with whitetak. No sticky tape, pins or bluetak. LED light balloons and confetti are not permitted (due to choking hazard and non-decomposable nature if accidentally blown outside).

8. **Check out.** You are requested to leave the accommodation in a clean and tidy condition. This includes washing up, placing rubbish from all areas in bin liners and putting in the outside bins (please follow the simple recycling information provided on the bins and notice board).

9. **Damages.** Please let us know about any damage or breakages before you leave. We do not charge for minor breakages such as glasses and plates, however we will charge for more serious damage, as per our terms.

10. **Umbrellas & outdoor cushions.** During the summer the umbrellas must be down when you leave the outdoor space and not put up in windy weather. The outdoor cushions must also be put away to avoid then getting wet (in case of an unexpected downpour!).

11. **Safety of children.** Children must be actively supervised at all times both inside and outside the property. This includes crossing the yard between Trevase Granary and the Games Room, on the

second floor as the attic velux windows are fire exits (therefore they do not have a lock) and around windows in the Property where children may be able to climb up to.

- 12. Jacuzzi and games room.** The facilities are for exclusive use of our guests in Trevas Granary. No children under the age of 8 years are allowed in the jacuzzi.

The games room and garden must be supervised by an adult at all times when children are playing.

The Jacuzzi's top cover must be in place when the spa is not in use. Further instructions and rules are provided near the jacuzzi in the games room and in the online guest book which is available for all guests to view.

- 13. Restricted areas.** There is strictly no access to the farmyard, farm buildings and adjacent farmland as it is a working farm. The gate from the Granary and the gate from the walled garden / Games Room at Trevas Granary must be kept shut at all times, and there is no access to the fields from the walled garden.